

EMERALD ISLAND RESORT - BOOKING FORM

NAME		
ADDRESS		
POST/ZIP CODE		
HOME TELEPHONE NUMBER		
EMAIL ADDRESS		
NO. OF ADULTS		
NO. OF CHILDREN		
NO. OF BABIES		
ARRIVAL DATE		
DEPARTURE DATE		
PRICE PER NIGHT	TOTAL NUMBER OF NIGHTS	TOTAL COST (A)
POOL HEAT PRICE PER NIGHT (IF REQUIRED)	TOTAL NUMBER OF NIGHTS	TOTAL COST (B)
		TOTAL (A + B)
	DEPOSIT £100/\$150 PER WEEK BOOKED	TOTAL (C)
	BALANCE TO FOLLOW 10 WEEKS PRIOR TO ARRIVAL	TOTAL (A + B) - C
<p>Note: the villa is available for occupancy from 4pm on day of arrival and must be vacant by 11am on the day of departure (unless by prior arrangement with the owner and management company).</p>		
<p>Prices quoted are for the rental of the villa and include all Florida State Tourist Taxes</p>		
<p>This form MUST be signed and dated.</p> <p>Return this booking form with your cheque deposit payable to Mrs C Tisdale, 32 Shirley Road, Maidenhead, Berkshire, SL6 4PH, U.K. Telephone: 01628 628268 (from USA - 0044 1628 628268) Email: info@floridaexecutivevilla.com</p>		
<p>We strongly advise you take out holiday insurance to safeguard your deposit against cancellation charges in the event you cancel your holiday</p>		
<p>N.B. Our Florida agents will require, upon collection of the keys a security deposit (usually \$250 but may change without notice), by credit card (returnable usually within 21 days after departure). This is to guarantee against breakage, damage, loss of property and excessive use of electricity.</p>		
<p>By signing this booking form you are agreeing to our terms and conditions for renting our villa. These can be found on our website at www.floridaexecutivevilla.com</p>		
Date:	Signed:	

- The booking terms and conditions form the sole contract between us and the person signing the Booking form, who must be over 18 years of age and who shall be deemed to sign this form on behalf of all the persons herein. No contract shall exist until we have received a signed booking form together with the correct 20% deposit minimum of £200/\$360 or if less than 10 weeks, the full payment, and we have confirmed the reservation in writing. Before booking it is recommended that you telephone, fax or send an email to check availability, giving if possible, a second choice departure date. Your booking can be made provisionally, if required, and held for a maximum of 7 days to allow time for your completed booking form and deposit/full payment to be received.
- The villa is licensed to accept a maximum number of 10 ("Heartbeats") People. Booking forms cannot be accepted for this villa which indicate that more people wish to accommodate the villa than the stated maximum allowed under the State of Florida Licensing Laws. If more people are found to be in the villa than stated on the booking form, you will be advised that you are in contravention of the State of Florida Licensing laws and asked to leave the villa immediately. No reimbursement will be made for the accommodation and no claim for compensation will be entertained. The Villa is licensed in accordance with Florida State Licensing laws for the protection of both the homeowner and the guest. There are severe implications should there be a fire.
- The balance should be paid not later than 10 weeks before departure. If a booking is made within the 10 week period, full payment must be received before the booking can be confirmed.
- A security/breakage deposit of £200/\$320 is required to book this villa. This should be paid with your final balance. This is to cover excessive use of electricity (e.g. air conditioning on full with external doors left open), excessive cleaning costs and chargeable telephone calls, and also covers for damage, breakage and loss to the villas and contents and for lost keys, which necessitates changing locks. The security deposit less any such charges, will be refunded, by cheque, as soon as the Management Company has completed its inventory and occupancy report. This will normally be no later than 6 weeks after your return arrival. We arrange to reimburse the security deposits on the 18th of the following month. (The next bill payment cycle) to allow for notification of the utility bills. Renters are liable for all damage and loss to the villa during their stay, which has been caused by them. We and our agents reserve the right of entry at any time.
- The accommodation rates quoted are PER NIGHT (not per person), and include electricity, air conditioning, local telephone calls, cable TV, bed linen, towels, the use of all the amenities and facilities. Pool heating is not included, but is an optional extra. (See rates table for applicable charges)
- Please note that **SMOKING IS NOT PERMITTED INSIDE THE VILLAS**, though it is permitted on the patio area by the pool. This keeps the villa odour free and also avoids the trouble of the sophisticated smoke detectors being triggered by the cigarette smoke. If the Management Company discover evidence of smoking in the villa, this will be taken into account when assessing your security/breakage deposit, and your co-operation is therefore requested and appreciated.
- The accommodation may only be sub-let, shared or assigned by you with our express agreement, otherwise only by persons detailed on the booking form are permitted to stay in the villa. The maximum occupancy is quoted for each villa and is determined by the authorities within strict guidelines for fire safety. Please note that contravention of the above will render your booking void and all moneys will be forfeited. No pets are allowed in the villas.
- The rental period begins at 16.00 hours on the day of arrival and terminates at 11.00 hours on the day of departure. The villa is professionally cleaned and inspected before and after each rental to ensure that all guests have a comfortable stay. Lawn and Pool care are provided on a weekly basis. Please note that each self catering villa has an initial supply of consumables (bin bags/toilet rolls/washing powder etc.) Once these have been used it is not the responsibility of the

Management Company to replenish these items during your stay. The consumables supplied vary from villa to villa and should be adequate for the first few days of your stay.

- In the event that you cancel your reservation, or we have to cancel the arrangements due to non payment of the balance due within the time allowed before departure, cancellation charges will be made as follows;

Date of Cancellation (date of postmark) before arrival date	Cancellation Charge (booking deposit will be deducted from this)
10-6 weeks	50%
6-4 weeks	75%
4 weeks-arrival date	100%

Cancellations must be confirmed to us in writing.

- You are strongly recommended to take out adequate holiday/vacation insurance to cover possible cancellation as soon as your reservation is confirmed.
- We cannot accept liability for death, personal injury, sickness, accident, delay or loss of luggage or personal effects or any other loss or misadventure which may occur whilst renting one of our villas. Use the pool/spa, any community pool, aqua area, tennis court & recreation area's is entirely at your own risk. It is particularly important that children are supervised at all times in and around the pool areas, the pools/spas are between the depth of 3 to 6 feet.
- Force Majeure. We accept no responsibility or liability for any loss or damage or alteration to the terms of your reservation caused by events beyond our control, including, but restricted to, war, terrorist activity, civil commotion, flight delays or cancellations, airport closures, adverse weather conditions, fire flood, or industrial dispute.
- We cannot accept any liability for failure of public supplies such as water, electricity or breakdown of the air conditioning system. Nor for the consequences of the actions or omissions of persons who may control or supply main services, or any actions taken in the vicinity of the property reserved, by any authority over which there is no control. This does not affect your statutory rights as a consumer.
- We cannot accept any liability for your personal safety during your holiday vacation. You are reminded to exercise care as to your personal safety, and the safety of your companions. Whenever possible, valuables should be left secure and out of sight.

ALL CLIENTS SHOULD POSSESS VALID PASSPORTS AND ANY VISA REQUIRED British citizens require a full 10 year passport valid for a period of at least six months beyond the holiday/vacation return date. Persons of 16 years and older are required to have their own passport. The majority of visitors to the USA from Britain no longer require a visa as a result of the Visa Waiver Programme. It is, however, the holidaymakers responsibility to make sure that they have all the correct travel documents if you have any queries you are advised to contact the US Embassy for details. We cannot accept liability for any aforementioned conditions not being met or any refusal of passage. We reserve the right to decline or retain any person as a client whose conduct is deemed to be disrupted and affects the enjoyment of other holidaymakers/residents. We shall be under no liability to accept any costs incurred or responsibility for, any such person.

- All descriptions given on the web site are made in good faith, but no liability can be accepted for error or omissions.
- Should you experience any problems whatsoever with the villa during your stay, please contact the Management Company, who will do their best to assist and rectify the matter as soon as it is practically possible. We cannot resolve a problem for you unless we/one of our agents are notified

of it at the time. Please give us the "opportunity" to correct matters. Should a problem remain unresolved, you are asked to notify us in writing within 7 days of your return. No action can be taken or liability accepted for any complaints received after this period. We aim to resolve complaints within a 2 month period from receipt, the details of which will be kept confidential to only the parties involved. Please note that as Florida is a tropical State, insects such as ants and the like are occasionally inevitable, and are not cause for complaint. The villas are treated periodically as part of a pest and termite control programme, and are cleaned after each rental.