

## EMERALD ISLAND RESORT - BOOKING FORM

<b>NAME</b>		
<b>ADDRESS</b>		
<b>POST/ZIP CODE</b>		
<b>HOME TELEPHONE NUMBER</b>		
<b>EMAIL ADDRESS</b>		
<b>NO. OF ADULTS</b>		
<b>NO. OF CHILDREN</b>		
<b>NO. OF BABIES</b>		
<b>ARRIVAL DATE</b>		
<b>DEPARTURE DATE</b>		
<b>PRICE PER NIGHT</b>	<b>TOTAL NUMBER OF NIGHTS</b>	<b>TOTAL COST (A)</b>
<b>POOL HEAT PRICE PER NIGHT (IF REQUIRED)</b>	<b>TOTAL NUMBER OF NIGHTS</b>	<b>TOTAL COST (B)</b>
		<b>TOTAL (A + B)</b>
		<b>TOTAL (C)</b>
		<b>TOTAL (A + B) - C</b>
<p>Note: the villa is available for occupancy from 4pm on day of arrival and must be vacant by 11am on the day of departure (unless by prior arrangement with the owner and management company).</p> <p>Prices quoted are for the rental of the villa and include all Florida State Tourist Taxes</p> <p><b>This form MUST be signed and dated.</b>            Return this booking form with your cheque deposit payable to Mrs C Tisdale, 32 Shirley Road, Maidenhead, Berkshire, SL6 4PH, U.K.            Telephone: 01628 628268 (from USA - 0044 1628 628268)            Email; <a href="mailto:info@floridaexecutivevilla.com">info@floridaexecutivevilla.com</a></p> <p>We strongly advise you take out holiday insurance to safeguard your deposit against cancellation charges in the event you cancel your holiday</p> <p>N.B. Our Florida agents will require, upon collection of the keys a security deposit (usually \$250 but may change without notice), by credit card (returnable usually within 21 days after departure). This is to guarantee against breakage, damage, loss of property and excessive use of electricity.</p> <p>By signing this booking form you are agreeing to our terms and conditions for renting our villa. These can be found on our website at <a href="http://www.floridaexecutivevilla.com">www.floridaexecutivevilla.com</a></p>		
<b>Date:</b>	<b>Signed:</b>	

Our Terms and Conditions as follows:-

- The booking terms and conditions form the sole contract between us and the person signing the Booking form, who must be over 18 years of age and who shall be deemed to sign this form on behalf of all the persons herein. No contract shall exist until we have received a signed booking form together with the correct deposit minimum of £100 per week or if less than 10 weeks before departure, the full payment, and we have confirmed the reservation in writing. Before booking it is recommended that you telephone or send an email to check availability. Your booking can be made provisionally, if required, and held for a maximum of 7 days to allow time for your completed booking form and deposit/full payment to be received.
- The villa is licensed to accept a maximum number of 10 People. Booking forms cannot be accepted for this villa, which indicate that more people wish to accommodate the villa than the stated maximum allowed under the State of Florida Licensing Laws. If more people are found to be in the villa than stated on the booking form, you will be advised that you are in contravention of the State of Florida Licensing laws and asked to leave the villa immediately. No reimbursement will be made for the accommodation and no claim for compensation will be entertained. The Villa is licensed in accordance with Florida State Licensing laws for the protection of both the homeowner and the guest. There are severe implications should there be a fire.
- The balance should be paid not later than 10 weeks before your arrival date. If a booking is made within the 10 week period, full payment must be received before the booking can be confirmed.
- A security/breakage deposit of \$250 is required upon arrival at our management company and should be paid to our agents upon collection of the keys. This deposit is normally taken on a credit card. This is to cover excessive use of electricity (e.g. air conditioning on full with external doors left open), excessive cleaning costs and chargeable telephone calls, and also covers for damage, breakage and loss to the villa and contents and for lost keys, which necessitates changing locks. The security deposit less any such charges, will be refunded, as soon as the Management Company has completed its inventory and occupancy report. This will normally be no later than 6 weeks after your departure. Renters are liable for all damage and loss to the villa during their stay, which has been caused by them. Our agents and we reserve the right of entry at any time.
- The accommodation rates quoted are PER NIGHT (not per person), and includes electricity, air conditioning, local telephone calls, cable TV, bed linen, towels for use at the property, (we suggest you bring beach towels if you plan water park or beach visits), also the use of all the amenities and facilities at the resort. Pool heating is not included, but is an optional extra. (See rates table for applicable charges)
- Please note that SMOKING IS NOT PERMITTED INSIDE THE VILLA, though it is permitted on the patio area by the pool. This keeps the villa odour free and also avoids the trouble of the sophisticated smoke detectors being triggered by the cigarette smoke. If the Management Company discover evidence of smoking in the villa, this will be taken into account when assessing your security/breakage deposit therefore your co-operation is requested and appreciated.
- The accommodation may only be sub-let, shared or assigned by you with our express agreement, otherwise only persons detailed on the booking form are permitted to stay in the villa. The maximum occupancy is quoted for each villa and is determined by the authorities within strict guidelines for fire safety. Please note that contravention of the above will render your booking void and all moneys will be forfeited. No pets are allowed in the villa.
- The rental period begins at 16.00 hours on the day of arrival and terminates at 11.00 hours on the day of departure. The villa is professionally cleaned and inspected before and after each rental to ensure that all guests have a comfortable stay. Lawn and Pool care are provided on a weekly basis. Please note that each self catering villa has an initial supply of consumables (bin bags/toilet rolls/washing powder etc.) Once these have been used it is not the responsibility of the Management Company to replenish these items during your stay. The consumables supplied vary from villa to villa and should be adequate for the first few days of your stay.

- In the event that you cancel your reservation, or we have to cancel the arrangements due to non payment of the balance due within the time allowed before departure, cancellation charges will be made as follows;

Date of Cancellation (date of postmark) before arrival date	Cancellation Charge (booking deposit will be deducted from this)
<b>10-6 weeks</b>	<b>50%</b>
<b>6-4 weeks</b>	<b>75%</b>
<b>4 weeks – arrival date</b>	<b>100%</b>

- Cancellations must be confirmed to us in writing.
- You are strongly recommended to take out adequate holiday/vacation insurance to cover possible cancellation as soon as your reservation is confirmed.
- We cannot accept liability for death, personal injury, sickness, accident, delay or loss of luggage or personal effects or any other loss or misadventure, which may occur whilst renting our villa. Use of the pool, any community pool/spa, aqua area, tennis court & recreation area's is entirely at your own risk. It is particularly important that children are supervised at all times in and around the pool areas, the pools are between the depth of 3 to 6 feet.
- Force Majeure. We accept no responsibility or liability for any loss or damage or alteration to the terms of your reservation caused by events beyond our control, including, but not restricted to, war, terrorist activity, civil commotion, flight delays or cancellations, airport closures, adverse weather conditions, fire, flood, or industrial dispute.
- We cannot accept any liability for failure of public supplies such as water, electricity or breakdown of the air conditioning system. Nor for the consequences of the actions or omissions of persons who may control or supply main services, or any actions taken in the vicinity of the property reserved, by any authority over which there is no control. This does not affect your statutory rights as a consumer.
- We cannot accept any liability for your personal safety during your holiday vacation. You are reminded to exercise care as to your personal safety, and the safety of your companions. Whenever possible, valuables should be left secure and out of sight.
- ALL CLIENTS SHOULD POSSESS VALID PASSPORTS AND ENSURE ANY SPECIFIC TRAVEL DOCUMENTATION IS SATISFACTORY. Please refer to the US Embassy website and ensure ESTA has been completed if required. It is the holiday maker's responsibility to make sure that they have all the correct travel documents. If you have any queries you are advised to contact the US Embassy for details. We cannot accept liability for any aforementioned conditions not being met or any refusal of passage. We reserve the right to decline or retain any person as a client whose conduct is deemed to be disruptive and affects the enjoyment of other holidaymakers/residents. We shall be under no liability to accept any costs incurred or responsibility for, any such person.
- All descriptions given on the web site are made in good faith, but no liability can be accepted for error or omissions.
- Should you experience any problems whatsoever with the villa during your stay, please contact the Management Company, who will do their best to assist and rectify the matter as soon as it is practically possible. We cannot resolve a problem for you unless we/one of our agents are notified of it at the time. Please give us the "opportunity" to correct matters. Should a problem remain unresolved, you are asked to notify us in writing within 7 days of your return. No action can be taken or liability accepted for any complaints received after this period. We aim to resolve complaints within a 2 month period from receipt, the details of which will be kept confidential to only the parties involved. Please note that as Florida is a tropical State, insects such as ants and the like are occasionally inevitable, and are not cause for complaint. The villa is treated periodically as part of a pest and termite control programme, and is cleaned after each rental.